



**NOTICE TO THE CUSTOMERS OF  
ALPENA POWER COMPANY  
OF A GENERAL RATE INCREASE**

On November 21, 2017, the Michigan Public Service Commission approved Alpena Power Company's June 1, 2017 application for a general rate increase. Overall, this rate increase is projected to improve Alpena Power Company's revenues by 3.73%. Increases for each of the company's various classes of customers will range from 2.36% to 7.47%. A monthly bill for Alpena Power Company's typical residential customer, who uses 533 kilowatts a month, would increase by \$ 3.73.

The new rates will go into effect on January 1, 2018 and are available for inspection at Alpena Power Company's office located at 401 N. Ninth Avenue, Alpena, Michigan 49707, during its regular business hours of 9:00a.m. to 4:00 p.m., Monday through Friday and they are also available on the company's website at [www.alpenapower.com](http://www.alpenapower.com).

**Alpena Power Company last increased its rates on January 1, 2010.**



**NOTICE TO THE CUSTOMERS OF THE ALPENA POWER COMPANY  
OF NEW CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS SERVICE  
ISSUED BY THE MICHIGAN PUBLIC SERVICE COMMISSION**

On December 4, 2017 in Case No. U-18120 the Michigan Public Service Commission (MPSC) filed with the Secretary of State the new Consumer Standards and Billing Practices for Electric and Gas Service. The rules went into effect on December 11, 2017. The significant changes include: Combined two rule sets into one, Data Privacy, and the Uniform Medical Emergency and Critical Care Form. The new rules can be found on the MPSC website, [www.michigan.gov/mpsc](http://www.michigan.gov/mpsc) or at our office located at 401 N 9<sup>th</sup> Avenue, Alpena, MI or our website at [www.alpenapower.com](http://www.alpenapower.com) .

## SPECIAL CHARGES

|   |         |
|---|---------|
| Bad check (NSF) handling charge                   | \$25.00 |
| Returned/declined recurring<br>Credit card charge | \$25.00 |
| Meter reading charge                              | \$15.00 |
| Meter test charge                                 | \$30.00 |
| On-site collector's fee (trip charge)             | \$15.00 |

Reconnection of service following disconnect for nonpayment will be completed within 24 hours of payment. This could include balance due, deposit and a reconnect fee. Payment can be made by phone 24/7 or at our office during business hours. Accepted methods of payment are:

- credit/debit card
- Money order
- Cashier's check

**Crews do not carry cash or accept any form of payment in the field.**

### Re-connect charges during regular Working hours:

|                    |         |
|--------------------|---------|
| Reconnect at meter | \$30.00 |
| Reconnect at pole  | \$35.00 |

### Outside working hours:

|                    |         |
|--------------------|---------|
| Reconnect at meter | \$70.00 |
| Reconnect at pole  | \$70.00 |

### Charge for special services at customers request:

|                               |         |
|-------------------------------|---------|
| During regular working hours  | \$35.00 |
| Outside regular working hours | \$70.00 |

Meter relocation charge                      Actual costs

## OUR MISSION

The mission of  
Alpena Power Company  
is to provide in a responsible  
and environmentally  
compatible manner:

for our customers,  
high quality, low cost services;

for our employees,  
continuing development in a  
productive workplace;

and for our shareholders,  
a fair rate of return  
on their investments.

[www.alpenapower.com](http://www.alpenapower.com)

401 N. 9<sup>th</sup> Avenue

P.O. Box 188

Alpena, Michigan 49707

(989) 358-4900

Toll free 1-866-358-4900

Fax: (989) 358-4944



## SCHEDULE OF RATES

This brochure explains the rate options for customers of Alpena Power Company. Please take a few minutes to read it.

You may qualify for more than one rate so please check your bill to make sure you are being billed under the proper rate schedule. Your current rate is listed as "Rate Type" on your bill.

Complete rate information is available upon request and if you wish, we will assist you in determining the most appropriate rate for your account.

Call Customer Service for additional information at (989) 358-4900.

A list of tariffs is also available, in PDF format, on our website: [www.alpenapower.com](http://www.alpenapower.com)



APC RATES EFFECTIVE January 1, 2018

Updated 12/2017

## RESIDENTIAL SERVICE

### DISTRIBUTION CHARGES:

- Customer charge:  
\$5.00 per customer per month
- Energy charge:  
5.965¢ per kWh for all kWh
- Energy Waste Reduction Surcharge:  
State surcharge subject to change

### POWER SUPPLY CHARGES:

- Energy Charge:  
7.644¢ per kWh for all kWh, plus or minus the current monthly Power Supply Cost Recovery Factor
- Renewable Energy Surcharge:  
State surcharge subject to change
- LIEAF Surcharge:  
State surcharge subject to change

### MINIMUM CHARGE:

\$5.00 plus current Renewable Energy and LIEAF State surcharges.

**State sales tax will be added where applicable**

## STANDARD POWER SERVICE

### DISTRIBUTION CHARGES:

- Customer charge:  
\$30.00 per customer per month
- Capacity charge:  
\$11.40 per kW of billing demand
- Energy Waste Reduction Surcharge:  
State surcharge subject to change

### POWER SUPPLY CHARGES:

- Energy Charge:  
8.416¢ per kWh for the first 300 kWh per kW billing demand, plus  
7.574¢ per kWh for the excess kWh over 300 kWh per kW billing Demand; plus or minus the current monthly Power Supply Cost Recovery Factor
- Renewable Energy Surcharge:  
State surcharge subject to change
- LIEAF Surcharge:  
State surcharge subject to change

### MINIMUM CHARGE:

The sum of the customer charge, current Energy Waste Reduction, Renewable Energy, and LIEAF State Surcharges and the Capacity Charge.

**State sales tax will be added where applicable**

## GENERAL SERVICE

### DISTRIBUTION CHARGES:

- Customer charge:  
\$7.00 per customer per month
- Energy charge:  
5.794¢ per kWh for all kWh
- Energy Waste Reduction Surcharge:  
State surcharge subject to change

### POWER SUPPLY CHARGES:

- Energy Charge:  
8.030¢ per kWh for all kWh, plus or minus the current monthly Power Supply Cost Recovery factor
- Renewable Energy Surcharge:  
State surcharge subject to change
- LIEAF Surcharge:  
State surcharge subject to change

### MINIMUM CHARGE:

\$7.00 plus current Renewable Energy, LIEAF and Energy Waste Reduction State surcharges.

**State sales tax will be added where applicable**

## LARGE POWER SERVICE

This rate is available to customers whose capacity requirements are at least 250 kW, but less than 1,300 kW. Please see a customer representative for more information on this rate.

## LARGE INDUSTRIAL SERVICE

This rate is available to customers whose capacity requirements are at least 250 kW, but less than 1,300 kW. Please see a customer representative for more information on this rate.

## OUTDOOR PROTECTIVE LIGHTING

### MONTHLY CHARGE:

(Service must be for a minimum of one year)

\$11.05 per light for a 100 watt light on existing pole and existing secondary facilities.

\$12.75 per light for a 100 watt light on new pole and single span of new secondary facilities.

\$18.35 per light for a 250 watt light on existing pole and existing secondary facilities.

\$20.10 per light for a 250 watt light on new pole and single span of new secondary facilities.

Energy Waste Reduction Surcharge:  
State surcharge subject to change

Renewable Energy Surcharge:  
State surcharge subject to change

LIEAF Surcharge:  
State surcharge subject to change

Plus or minus the Power Supply Cost Recovery Factor

**State sales tax will be added where applicable**

Nature of Service:

Dusk to dawn service every night, all night for approximately 4,200 hours per year. The Company will own, operate, and maintain the lights.

Non-functioning lights must be reported to Alpena Power Company by the customer. To report an issue, please call (989) 358-4900.

## POWER SUPPLY COST RECOVERY

The price Alpena Power Company pays for electricity is directly passed through to you with no markup. The current factor can be found on our website at [www.alpenapower.com](http://www.alpenapower.com) under the rates tab.