# SCHEDULE OF RATES

This brochure explains the rate options for customers of Alpena Power Company. Please take a few minutes to read it.

You may qualify for more than one rate so please check your bill to make sure you are being billed under the proper rate schedule. Your current rate is listed as "Rate Type" on your bill.

Complete rate information is available upon request and if you wish, we will assist you in determining the most appropriate rate for your account.

Call Customer Service for additional information at (989) 358-4900.

A list of tariffs is also available, in PDF format, on our website: www.alpenapower.com

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## **OUR MISSION**

The mission of Alpena Power Company is to provide in a responsible and environmentally compatible manner:

- for our customers, high-quality, low-cost services;
- for our employees, continuing development in a productive workplace;
- and for our shareholders, a fair rate of return on their investments.



### **Explanation of charges on monthly statements**

Customer Charge - is a fixed monthly charge on your bill for the utility to recover the costs of metering, meter reading, billing, and other customer-related operating costs, exclusive of demand and energy consumption.

**Distribution Energy Charge** - is a charge based on the quantity of electric energy or kilowatt-hours (kWh) used by a customer This charge recovers costs for a utility to deliver electric energy from the transmission system to a customer's premises, through the distribution system. It includes expenses for operation and maintenance of the distribution facilities.

Power Supply Energy Charges - is a charge based on the Please call our office at 989-358-4900 to discuss your options quantity of electric energy or kilowatt-hours (kWh) used by a customer. This charge recovers the cost of power purchased by the company to serve its customers, there is no mark-up or profit.

Sales Tax – The Michigan Dept of Treasury requires utility companies to collect 4% sales tax from residential customers and 6% from non-residential customers and security lights.

### PSCR Power Supply Cost Recovery factor

The price Alpena Power Company pays for electricity is directly passed through to customers with no markup or profit. The PSCR contains some of the more unpredictable and volatile costs that occur. The current factor can be found on our website at www.alpenapower.com under the rates tab.

#### LIEAF Low Income Energy Assistance Fund

Public Act 95 of 2013 created the Low-Income Energy Assistance Fund (LIEAF). A monthly surcharge on each retail billing meter to assist low-income, at-risk residents with their utility bills. The intention is to provide funds to prevent disconnection of service and to help people become more energy self-sufficient. The surcharge is capped at \$1.00 per meter. MDHHS, in consultation with the MPSC, ensures that all money collected from the fund for a geographic area is returned, to the extent possible, to low-income customers seeking energy assistance in that area.

## **Energy Waste Reduction Surcharge**

Public Act 342 of 2016 allows for a utility to recover approved costs for their Energy Waste Reduction Plans. Energy waste reduction aims to use less energy through energy efficiency, load management that reduces utility provider costs, or energy conservation. The MPSC approved a per kWh surcharge for residential customers and monthly per meter surcharges for business customers to recover costs associated with utilities' Energy Waste Reduction Plans and Programs.

## Voluntary Green Pricing Program (VGP)

Available to any residential, commercial or industrial customer that wants to participate in a program that incorporates energy produced from renewable energy sources into their monthly usage.

Customers who participate will pay a VGP surcharge of \$0.0078 per kWh for the amount of electric usage the customer opts to purchase on a monthly basis under this program. That surcharge would be added to their normal monthly bills under their current rate category that they are taking service from the company under.

### SPECIAL CHARGES

NSF check handling charge	\$25.00
Returned/declined recurring credit card chg	\$25.00
Meter reading charge	\$15.00
Meter test charge	\$30.00
On-site collector's fee (trip charge)	

Reconnection of service following disconnect for nonpayment will be completed within 24 hours of payment. This could include balance due, deposit and a reconnect fee. Payment can be made by phone 24/7 or at our office during business hours. Personal checks are not accepted at time of disconnect. NO payments accepted in the field, accepted methods of payment, in office only, are:

- Credit/debit card
- Money order
- Cashier's check

Crews do not carry cash or accept any form of payment in the field

# Re-connect charges during regular working hours:

Reconnect at meter	\$30.00
Reconnect at pole	\$35.00

#### **Outside working hours:**

Reconnect at	meter	\$70.00
Reconnect at	pole	\$70.00

### Charge for special services at customer's request:

During regular working hours	\$35.00
Outside regular working hours	\$70.00

Meter relocation charge: Actual costs

### RESIDENTIAL SERVICE

### **DISTRIBUTION CHARGES:**

**Customer charge**: \$5.00 per customer per month **Energy charge**: \$0.06354 per kWh for all kWh plus current Energy Waste Reduction Surcharge

#### **POWER SUPPLY CHARGES:**

**Energy Charge**: \$0.07767 per kWh for all kWh, plus or minus the current monthly PSCR Factor

**LIEAF Surcharge**: Low Income Energy Assistance Fund State surcharge subject to change

Income Assistance Service Provision: Residential customers where total household income does not exceed 150% of the Federal Poverty Level, contact the office for more information.

MINIMUM CHARGE: \$5.00 plus LIEAF State surcharge.

State sales tax will be added where applicable

# RESIDENTIAL PLUG-IN ELECTRIC **VEHICLE SERVICE (PEV)**

Open to any customer eligible for Residential Service who uses Plug-in Electric Vehicles (PEV). This is not available for commercial or industrial service, or for resale purposes. The customer can select from two billing options, both of which include metering that is capable of separately identifying PEV usage.

Separately metered - customer will be billed for two separate meters, one for the PEV time of use rate and the other for the non PEV usage.

Please contact our office at 989-358-4900 to discuss your options and associated rates.

# EFFICIENT ELECTRIC HEAT SERVICE (EEHS)

## Residential and General Service Rates Available

Open to any customer eligible for the Residential or General Service Rates who uses Geothermal or Heat Pump Systems. The customer can select from two billing options, both of which include metering that is capable of separately identifying EEHS usage.

Separately metered - customer will be billed for two separate meters, one for the EEHS time of use rate and the other for the non EEHS usage.

Please contact our office at 989-358-4900 to discuss your options and associated rates.

#### GENERAL SERVICE

### DISTRIBUTION CHARGES:

Customer charge: \$7.00 per customer per month *plus* current

Energy Waste Reduction surcharge

Energy charge: \$0.05997 per kWh for all kWh

### **POWER SUPPLY CHARGES:**

Energy Charge: \$0.08069 per kWh for all kWh, plus or

minus the current monthly PSCR factor

LIEAF Surcharge: State surcharge subject to change

**MINIMUM CHARGE**: \$7.00 plus current Energy Optimization and LIEAF State surcharges.

State sales tax will be added where applicable

# GENERAL SERVICE PLUG-IN ELECTRIC **VEHICLE SERVICE (PEV)**

Open to any customer eligible for General Service who uses Plug-in Electric Vehicles. This is not available for commercial or industrial service, or for resale purposes. The customer can select from two billing options, both of which include metering that is capable of separately identifying PEV usage.

Separately metered - customer will be billed for two separate meters, one for the PEV time of use rate and the other for the non PEV usage.

Please contact our office at 989-358-4900 to discuss your options and associated rates.

### STANDARD POWER SERVICE

### **DISTRIBUTION CHARGES:**

**Customer charge**: \$30.00 per customer per month plus current Energy Optimization Surcharge

Capacity charge: \$11.929 per kW of billing demand

## **POWER SUPPLY CHARGES:**

### **Energy Charge:**

\$0.08518 per kWh for the first 300 kWh per kW billing demand, plus;

\$0.07666 per kWh for the excess kWh over 300 kWh per kW billing demand

Plus, or minus the current monthly PSCR Factor LIEAF Surcharge: State surcharge subject to change

MINIMUM CHARGE: The sum of the customer charge, current Energy Waste Reduction and LIEAF State Surcharges and the Capacity Charge.

State sales tax will be added where applicable

### LARGE POWER SERVICE

Available to customers whose capacity requirements are at least 250 kW, but less than 1,300 kW.

Please call our office at 989-358-4900 to discuss your options

## LARGE INDUSTRIAL SERVICE

Available to customers whose capacity requirements are at least 1,250 kW, but less than 2,000 kW.

Please call our office at 989-358-4900 to discuss your options

### DISTRIBUTED GENERATION

In order to be eligible to participate in the Distributed Generation Program, customers must generate a portion or all of their own retail electricity requirements with an Eligible Electric Generator which utilizes a Renewable Energy Resource, as defined in our tariff.

Customers are billed according to their rate schedule for all inflow of power and receive a credit in dollars, rather than kWh, based on the outflow credit provision.

Please contact our office at 989-358-4900 for information on the requirements and application for service.

## **OUTDOOR PROTECTIVE LIGHTING (LED)**

**MONTHLY CHARGE:** (One year minimum)

\$12.25 per light for a 100-watt light on existing pole and existing secondary facilities.

\$14.14 per light for a 100-watt light on new pole and single span of new secondary facilities.

\$20.58 per light for a 250-watt light on existing pole and existing secondary facilities.

\$22.59 per light for a 250-watt light on new pole and single span of new secondary facilities.

Energy Waste Reduction Surcharge: State surcharge; subject to change

**LIEAF Surcharge**: State surcharge; subject to change

Plus, or minus the Power Supply Cost Recovery Factor

State sales tax will be added where applicable

Nature of Service: The Company installs, owns, operates, and maintains all lights.

\*\*\*\*Customers must report all non-functioning lights by calling Alpena Power Company at (989) 358-4900\*\*\*\*