

MAKING THE CONNECTION WITH NORTHEAST MICHIGAN

"...low rates and exceptional reliability for Northeast Michigan!"

WINTER 2021

www.alpenapower.com

Kraig Dubie
Line Supervisor
Alpena Power Company

VEGETATION MANAGEMENT

In an effort to reduce tree-related power outages, Alpena Power Company has an aggressive Vegetation Management Program. Our goal is to clear approximately 20% of our power lines each year. This trimming cycle ensures that all lines on our system are cleared of potentially troublesome trees over each 5 year period. This results in increased system reliability and reduced customer outages.

When trimming distribution lines, our policy is to trim to 15' on either side of the line. While trimming transmission lines we will trim to 25'-50' on either side of the line depending on the line voltage.

APC contracts tree trimming to professionals who carry Alpena Power Company identification. If you are not sure who is on your property trimming trees, please ask to see this identification.

If there is a tree on your property interfering with Alpena Power Company power lines or if you have questions about our Vegetation Management Program, please call: 358-4941 or Toll Free: 866-358-4900

The main Vegetation Management areas for 2021 include:

- Alpena High School area – West of Oliver St along 3rd Ave
- South of Werth Rd and East of Hubbard Lake Rd

Alpena Power Company Phone Numbers	
Alpena Power main	989-358-4900
Toll free	866-358-4900
Engineering	989-358-4900, option 8
Vegetation Mgmt.	989-358-4900, option 4

CLEANING UP TREES AND DEBRIS AFTER A STORM

During and after storms, our crews work to trim and/or remove any tree that is interfering with power restoration. After power has been restored and it is safe, it is the property owner's responsibility to clean up the trees or debris left on their property following emergency tree trimming or removal.

SAFETY AND DOWNED POWER LINES

- Call 911 and Alpena Power Company immediately!
- Stay away from power lines! An energized line may not be sparking or arcing and lines that appear to be "dead" can become energized as crews work to restore power.
- Assume ALL low hanging and downed lines are energized and dangerous.
- Do not touch anything or anyone in contact with a power line, the current could flow through you.
- If your vehicle is in contact with a power line, stay inside the car and warn others to stay back and do not touch the vehicle.
- Never drive over a downed power line, it could cause poles or equipment to come down.

ENERGY SAVINGS INFORMATION

- Visit **ENERGY.GOV** for information and tips on heating and cooling, weatherization, and much more.
- If you are replacing appliances or heating/cooling systems, or are just looking for energy savings information, be sure to visit <https://www.encyclopedia.com>. Click on Alpena Power for your utility and see what rebates might be available for you.

You can create an account online at www.alpenapower.com to view and pay your bill, sign up for text message alerts and more. We also have a mobile app that is available at the iTunes store and google play.



Need help with paying your electric bill?

The 2021 winter season is winding down. We encourage anyone who is having difficulty paying their power bill to contact Alpena Power Company's collection department immediately. We will gladly work with customers to make satisfactory payment arrangements. The collection department can be reached by calling (989) 358-4900.

Many state and local agencies have energy assistance programs available. If you need help paying your power bill, please call 2-1-1. 2-1-1 is a free service for Northeast Michigan, operating 24 hours a day, providing callers with information about financial resources that may be available to help with utility bills and other needs.



In addition, senior citizens are protected from shut-off in the winter months (Nov 1st-April 1st). If you are 65 or older, please call Alpena Power at (989) 358-4900 to verify that we have your date of birth in our records. Seniors and low-income customers can also check with Alpena Power Company to see if they qualify for the winter protection program.

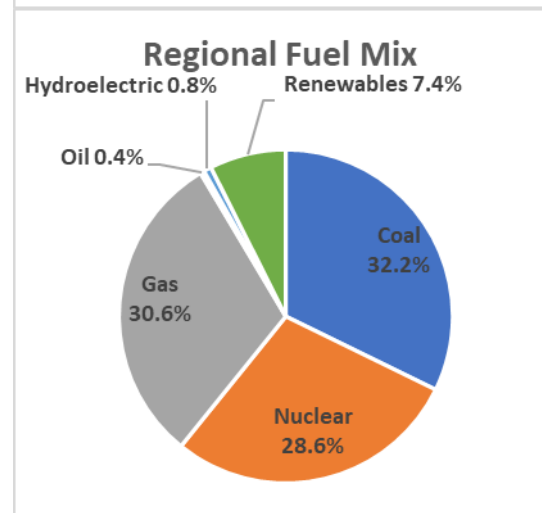
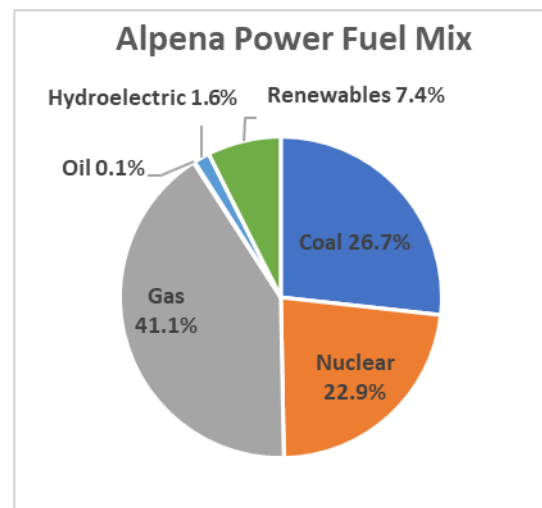
COVID-19

The Alpena Power customer service office will remain closed until further notice. The vestibule at the customer service entrance has a payment drop box and is unlocked from 7:30 a.m. to 4:00 p.m. Monday thru Friday. We encourage everyone to use proper PPE and encourage only one customer at a time in the vestibule. Credit card and e-check payments are accepted 24/7, at no cost to you by calling 989-358-4900. You can also sign up online at www.alpenapower.com to access your account information and make payments.

Environmental Characteristics of Electricity Provided by Alpena Power Company

Projected Environmental Characteristics of Alpena Power's Electricity Oct 1, 2019 – Sept 30, 2020		
Fuel Source	Alpena Power's Fuel Mix Used to Generate Electricity	Regional Average Fuel Mix Used to Generate Electricity MI, IL, IN, OH, and WI
Coal	26.7%	32.2%
Nuclear	22.9%	28.6%
Gas	41.1%	30.6%
Oil	0.1%	0.4%
Hydroelectric	1.6%	0.8%
Renewable Fuels	7.4%	7.4%
Biofuel	0.1%	0.7%
Biomass	<0.1%	0.5%
Solar	<0.1%	0.2%
Solid Waste Incineration	1.0%	<0.1%
Wind	4.7%	5.6%
Wood	1.6%	0.5%
Other (1)	< 0.1%	0%

Type of Emission/Waste	Alpena Power Average Pounds per Megawatt-hour	Regional Average Fuel Mix Used to Generate Electricity for MI, IL, IN, OH, and WI
Sulfur Dioxide	0.4	1.3
Carbon Dioxide	965.8	1248.0
Oxides of Nitrogen	0.48	0.9
High-Level Nuclear Waste (2)	0.0069	0.006



Have you checked out our Energy Thrift Certificate rates lately? We are currently offering rates as high as 3.00% Call (989)358-4900, option 7 for more information.