

# ALPENA POWER COMPANY

401 N. Ninth Ave  
Alpena, Michigan 49707



---

For Immediate Release  
February 15, 2023

Contact: Ken Dragiewicz  
President and COO

This week Alpena Power Company launched a refreshed website that takes advantage of the latest design technologies and incorporates the capabilities of its newly installed outage management system. The refreshed website can be viewed at:

[www.alpenapower.com](http://www.alpenapower.com)

A top priority of Alpena Power is to leverage technology to provide reliable and cost-effective electric service to our nearly 17,000 customers. The new website will provide a customer friendly, easy-to-use, and intuitive experience where our customers can find information on; billing and payment services, how to get help with your energy bill, energy waste reduction and rebate programs, rates and tariffs, and customer services such as how to start, stop, or transfer service, as well as information on our vegetation management programs.

One of the largest improvements is our revised Outage Center which gives quick and easy instructions on how to report an outage or electrical emergency and is the easiest way to check on the status of an outage or recent outage history through our interactive outage map. The outage center can be accessed from any internet connected device at:

[www.alpenapower.com/outage-center/](http://www.alpenapower.com/outage-center/)