

# ALPENA POWER COMPANY

401 N. Ninth Ave  
Alpena, Michigan 49707



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For Immediate Release  
April 7, 2025 10:00 AM

Contact: Ken Dragiewicz, President and COO

## Current Situation

As of 10:00 a.m. today, 94% of our customers are back in service leaving approximately 1,000 customers without power. Continuous progress has been made. In **many** areas we are moving into the last phase of our restoration process, restoring service drops to individual homes.

As we move through the final stage of restoration some customers may experience a short duration outage as repairs are made to other customers connected to the same transformer. If your power has been restored and you experience an outage, please do the following:

- Look around your home for utility crews, specifically in the direction of your service conductors
- If you see utility workers, please be patient as the outage should be less than 30 minutes.
- If you do not see utility workers and your outage has lasted longer than 30 minutes, please report to Alpena Power
- Waiting 30 minutes to report the outage will **not** add to your restoration time

## Safety Tips

Safety of our customers is a top priority. Please keep the following in mind.

- If using a generator, ensure they are connected properly and legally with a transfer switch so they cannot back feed into the power lines and cause danger to our crews or the public.
- Always operate a generator outdoors in a well-ventilated space
- Stay at least 25 feet away from downed wires and anything they are touching, keep children or pets away. Report the issue by calling 9-1-1 **and** Alpena Power Company at (989) 358-4900
- Drivers should slow down or stop and wait for oncoming traffic to clear so they can safely go past our workers on the roadside.
- Turn main breakers off if there is standing water anywhere near electrical devices

## How to check on an outage

One tool that can help keep you informed is our webpage outage viewer available at: <https://www.alpenapower.com/outage-center/>. A customer can zoom into their location and see if their outage has been reported. If you are in a reported area, we have the outage information and will get a crew dispatched as soon as one is available.

## What if I need assistance?

If you need assistance, the Alpena County Department of Emergency Management has a resource page which lists resources available. It can be found at:

<https://www.alpenacounty.org/AlertCenter.aspx?AID=ICE-STORM-COMMUNITY-RESOURCES-5>

## Summary

As restoration efforts have entered the second week, please know that we will continue to utilize all available resources until every customer's power is restored.