

ALPENA POWER COMPANY

401 N. Ninth Ave Alpena,
Michigan 49707



For Immediate Release
March 20, 2026
7:00 PM.

Contact:
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OUTAGE UPDATE

Current Situation

As of 7 pm this evening **95% of our customers have been restored** leaving approximately 900 customers without power. All available crews are working to restore outages including assistance from Thunder Bay Tree Service , The City of Lowell, The City of Bay City, City of Sturgis, City of Lansing, Homeworks Tri County Cooperative, Thumb Electric Cooperative, the Hydaker-Wheatlake Company, Premium Utility Contracting and Kappan Tree Service.

Safety Tips

Safety of our customers is a top priority. Please keep the following in mind.

- If using a generator, ensure they are connected properly and legally with a transfer switch so they cannot back feed into the power lines and cause danger to our crews or the public.
- Always operate a generator outdoors in a well-ventilated space
- Stay at least 25 feet away from downed wires and anything they are touching, keep children or pets away. Report the issue by calling 9-1-1 **and** Alpena Power Company at (989) 358-4900
- Turn main breakers off if there is standing water anywhere near electrical devices

How to check on an outage

One tool that can help keep you informed is our webpage outage viewer available at: <https://www.alpenapower.com/outage-center/>. A customer can zoom into their location and see if their outage has been reported. If you are in a reported area, we have the outage information and will get a crew dispatched as soon as one is available.

What if I need assistance?

If you need assistance, the Alpena Public Schools has created a website which lists resources available. It can be found at:

<https://www.alpenaschools.com/page/emergency-resources>

Summary

As we continue the fifth day of storm recovery, I want to thank our customers for their patience and understanding and the community for their support.