

ALPENA POWER COMPANY

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For Immediate Release

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1:00 P.M.

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WINTER STORM UPDATE

As Winter Storm Iona continues to batter the Midwestern United States, we urge all customers to remain vigilant and continue to follow their emergency preparedness plans until the storm has fully passed.

The main threat to Alpena Power customers is ice accumulation forecasted to begin this evening and continue through the night.

Alpena Power personnel and contract crews are staged and will respond to outages that result from the storm.

To report a power outage call (989) 358-4900 Option 1 or to report an emergency call (989) 358-4900 Option 2.

If you see a downed power line call 911 or (989) 358-4900 **immediately**. Do not assume that because your power is out that the line is not energized. Do not approach the line, stay at least 25 feet away from the line and anything (fences, sheds, etc.) that it is touching, keep all children and pets away.

Your safety is a priority, and we appreciate your continued cooperation, patience and understanding during this time.

- Keep all electronic devices charged.
- If you have electrically powered medical devices, such as an oxygen generator, be sure to have backup supplies on hand and have a plan to move to another location until power is restored.
- Have an emergency battery or charging station available for use during an outage.
- Have an emergency kit that includes flashlights, extra batteries, water, canned food, & blankets
- Be prepared with enough medication, baby supplies and pet foods as applicable.
- A battery-operated radio is also a good idea.

Also keep the following safety tips in mind:

- Be alert to crews working along slippery and ice-covered roads. Drivers should slow down or stop and wait for oncoming traffic to clear so they safely go past workers on roadsides.
- If using a generator, ensure they are connected properly and legally with a transfer switch so they cannot back feed into the power lines and cause danger to our crews or the public.
- Always operate a generator outdoors in a well-ventilated space