

ALPENA POWER COMPANY

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OUTAGE UPDATE

Starting at about 3:30 this morning, severe thunderstorms impacted all of the Alpena Power Company service territory causing widespread power outages. While all of the area was affected, the worst damage occurred along the US 23 corridor south of Werth Rd, Ossineke and Spruce. At the peak, about 2,660 of Alpena Power's 16,775 customers were without electricity and as of 6:00 am about 2,500 remain without power.

To report a power outage call (989) 358-4900 Option 1 or to report an emergency call (989) 358-4900 Option 2.

If you see a downed power line call 911 or (989) 358-4900 **immediately**. Do not assume that because your power is out that the line is not energized. Do not approach the line, stay at least 25 feet away from the line and anything (fences, sheds, etc.) that it is touching, keep all children and pets away.

Alpena Power personnel are working to restore outages and will continue to do so until all customers are back in service.

We urge all customers to remain vigilant and continue to follow their emergency preparedness plans until power is restored. Your safety is a priority, and we appreciate your continued cooperation, patience and understanding during this time.

- Keep all electronic devices charged.
- If you have electrically powered medical devices, such as an oxygen generator, be sure to have backup supplies on hand and have a plan to move to another location until power is restored.
- Have an emergency battery or charging station available for use during an outage.
- Have an emergency kit that includes flashlights, extra batteries, water, & canned food.
- Be prepared with enough medication, baby supplies and pet foods as applicable.
- A battery-operated radio is also a good idea.

Also keep the following safety tips in mind:

- Be alert to crews working along roads. Drivers should slow down or stop and wait for oncoming traffic to clear so they safely go past workers on roadsides.
- If using a generator, ensure they are connected properly and legally with a transfer switch so they cannot back feed into the power lines and cause danger to our crews or the public.
- Always operate a generator outdoors in a well-ventilated space